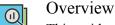


# VPN Setup and Configuration Guide

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This guide provides step-by-step instructions on how to set up and configure a Virtual Private Network (VPN) on Windows and macOS. It also includes troubleshooting tips and best practices for secure remote access.

#### What is a VPN?

A *Virtual Private Network (VPN)* is a secure tunnel that allows you to access the public internet through a secure and private network connection. A VPN works to secure your device by encrypting your data and hiding your IP address.

#### Common uses:

- Secure remote work
- Accessing internal company networks
- Protecting sensitive data on public Wi-Fi



#### VPN Setup on Windows 10/11

#### **Step 1: Open VPN Settings**

- 1. Click the Start Menu  $\rightarrow$  select Settings
- 2. Go to *Network & Internet*  $\rightarrow$  *VPN*
- 3. Click Add VPN

#### **Step 2: Enter VPN information**

Fill in the following fields:

- *VPN provider:* Windows (built-in)
- Connection name: Choose a friendly name (ex, "Work VPN")
- Server name or address: Provided by IT Administrator
- VPN type: Usually L2TP/IPsec or Automatic

• *Type of sign-in info:* Username and password (or certificate)

#### **Step 3: Save & Connect**

- Click Save
- Then click the VPN name and select Connect



### VPN Setup on MacOS

#### **Step 1: Open Network Preferences**

- Go to System Settings  $\rightarrow$  Network
  - Click the + button to add a new service
  - Select *VPN* as the interface

#### **Step 2: Enter VPN Information**

- *VPN Type:* (ex., L2TP over IPsec)
- Service name: Choose a friendly name (ex, "Work VPN")
- Click Create
- Enter Server Address, Account Name, and Authentication Settings (password, shared secret)

#### **Step 3: Apply & Connect**

- Click Apply
- Select the VPN from the left menu and click Connect

## Common Troubleshooting Tips

Issue	Troubleshooting Tips
Unable to connect to VPN	Check your internet connection, server address, and login credentials
VPN connects, but no internet	Try switching protocols (ex, L2TP $\rightarrow$ IKEv2 or IKEv2 $\rightarrow$ L2TP)
Slow VPN speed	Try reconnecting to a different server location
Access denied errors	Ensure you have the correct user permissions or firewall settings



- Always use strong, unique passwords for VPN credentials; Avoid using commonly used passwords
- Log out of VPN when not in use
- Avoid using free VPNs for sensitive data
- Keep your device OS and VPN host up to date